GIVEN that I am on the Door platform login screen  
AND I use a recognised email address in the relevant field  
AND I have used an incorrect password 4 times  
WHEN I fail a fifth time  
THEN my account will be blocked  
AND an email will be sent to me  
AND support will be copied into the email  
AND the subject will be "Having trouble logging in?"

GIVEN the scenario above  
WHEN I open my email  
THEN I can see a link  
AND when I click the link my account is unblocked  
AND I am prompted to set up a new password

GIVEN that I am on the Door platform login screen  
AND I used incorrect credentials 17 times  
WHEN I use incorrect credentials an 18th time  
THEN a message will come onto the screen "You have 2 more attempts before your IP address will be blocked."

GIVEN the scenario above  
WHEN I continue to use incorrect credentials  
AND I fail 2 more times  
THEN a message will come onto the screen "Your IP address has been blocked. Click here to contact support"  
AND the link opens up a support modal  
AND the IP address is blocked  
AND the user needs to get in touch to unblock their IP.

GIVEN that have been registered on Door  
AND my account has been disabled in the admin panel  
AND I am on the login screen  
WHEN I enter my username and password  
AND click Login  
THEN the on-screen message should not acknowledge a recognised account\*

\*Not as pictured in image1.png